



CHOOSING THE RIGHT STAIRLIFT



Registered NDIS Provider



WHY NATIONAL STAIRLIFTS?

National Stairlifts is a family owned business with extensive experience in many types of stairlifts. We offer a comprehensive range to suit most staircases, including indoors and outdoors, curved and straight.

We have selected the best stairlifts on the market to meet the needs of our customers, and we are proud to offer economical products that are safe and reliable. We appreciate that many of our customers are price conscious, and for this reason we offer a range of quality products to meet every budget. We also hold a large stock of stairlifts to allow us to install within short timeframes.

From quotation through to installation and servicing, we always try to be helpful and responsive to our clients' needs. We recognise that mobility issues can provide

great stress for our customers so we do our absolute best to respond quickly, explain solutions clearly, and install a stairlift in the shortest timeframe possible.

We regularly complete installations for some of the most respected care providers in Australia. National Stairlifts is a registered NDIS provider and our installers are all qualified electricians. National Stairlifts also offer competitive servicing and repair of all stairlift makes and models.



Stairlift Selection

Stairlift selection is based on a few important factors:

STAIRCASE DESIGN

Is the staircase straight or curved?

Are there walkways or doors at the top or the bottom of the staircase? It is important to avoid creating a nuisance or hazards with a stairlift intruding into a walkway, or blocking a door.

STAIRCASE LOCATION

Is the staircase indoor or outdoor?

WEIGHT CAPACITY

National Stairlifts offer stairlifts with a capacity of up to 225kg. It is important to ensure weight capacities are considered during the quoting stage, to ensure safe and stable travel.

MOBILITY AIDS

Stairlifts offer a range of different aids to help with mobility issues, such as a powered swivel seat, powered footrest, a 'Perch' seat, an 'Active' seat, and a 'Panda' seat for children (refer to the Options section for further information).







Visit our showroom today, call us on **1800 940 575** or visit nationalstairlifts.com.au for more information.

CURVED STAIRCASES

	INDOOR				OUTDOOR					
TRACK LENGTH	Up to 30m	Up to 50m			Up to 30m					
WEIGHT LIMIT	115kg	125kg			115kg/137kg XL					
FOLDED/ UNFOLDED WIDTH	370mm/595mm	420mm/640mm			400mm/690mm					
MINIMUM STAIR WIDTH	625mm	690mm			720mm					
STAIRLIFT	DEVI	FREECURVE			2000					
SEAT OPTIONS	 STANDARD	 CLASSIC	 ELEGANCE	 ALLIANCE	 PANDA	 SIMPLICITY	 SMART	 STYLE	 SMART PERCH	 SMART
STANDARD INCLUSIONS										
Manual swivel seat		•	•	•	•	•	•	•	•	•
Powered swivel seat	•									
Adjustable seat height					•	•	•	•	•	•
Manual footrest		•	•	•	•	•	•	•	•	•
Powered footrest	•									
Choice of upholstery colour	•	•	•	•	•	Beige only	•	•	•	Grey only
Choice of track colour	Aluminium	•	•	•	•	•	•	•	•	Galvanised
Retractable seat belt	•	•	•	•	•	•	•	•	•	•
Safety sensors	•	•	•	•	•	•	•	•	•	•
On/ off switch	•					•	•	•	•	•
Key switch		•	•	•	•	•	•	•	•	•
Two remote controls	•	•	•	•	•	•	•	•	•	•
1yr warranty	•									
3yr parts warranty*		•	•	•	•	•	•	•	•	•
OPTIONS										
Powered swivel seat		•	•	•	•	•	•	•	•	•
Powered footrest		•	•	•	•	•	•	•	•	•
Turn and go		•	•	•	•					
Active seat			•	•						
Arm spacers							•		•	•
Zero intrusion (upstairs)	•	•	•	•	•	•	•	•	•	•
Powered hinge track	•	•	•	•	•	•	•	•	•	•
Body harness	•	•	•	•	•	•	•	•	•	•
Foot restraint	•	•	•	•	•	•	•	•	•	•
Drop nose	•	•	•	•	•	•	•	•	•	•
Basket	•	•	•	•	•	•	•	•	•	•
Cover	•	•	•	•	•	•	•	•	•	•

*Warranty - subject to the Australian Consumer Law, our usual warranty conditions apply. The 3 year Parts Warranty requires the stairlift is serviced annually by a trained Handicare technician (consumables not included).

STRAIGHT STAIRCASES

	INDOOR			OUTDOOR		
TRACK LENGTH	Up to 7m	Up to 30m		Up to 30m		
WEIGHT LIMIT	140kg	137kg standard, 160kg XL, 200kg XXL		Up to 160kg		
FOLDED/ UNFOLDED WIDTH	345mm/545mm	350mm/650mm		350/650mm		
MINIMUM STAIR WIDTH	655mm	655mm		655mm		
STAIRLIFT	1100	1000		1000		
SEAT OPTIONS	 STYLE	 SMART	 SMART XL	 SMART XXL	 SMART PERCH	 SMART
STANDARD INCLUSIONS						
Manual swivel seat	•	•	•	•	•	
Manual footrest	•	•	•	•	•	
Adjustable seat height	•	•	•	•	•	
Anodised aluminium track	•	•	•	•	•	
Choice of upholstery colour	Beige only	•	•	•	•	Grey only
Retractable seat belt	•	•	•	•	•	
Continuous charge	•					
Safety sensors	•	•	•	•	•	
Key switch	•	•	•	•	•	
Manual emergency stop	•	•	•	•	•	
Two remote controls	•	•	•	•	•	
3yr parts warranty*	•	•	•	•	•	
Cover					•	
OPTIONS						
Powered swivel seat	•	•	•	•		
Powered footrest	•	•	•	•	•	
Child seat	•	•	•	•	•	
Zero intrusion (upstairs)	•					
Slide track	•					
Manual hinge track	•	•	•	•	•	
Powered hinge track		•	•	•	•	
Body harness	•	•	•	•	•	
Foot restraint	•	•	•	•	•	
Nurse control	•	•	•	•	•	
Basket	•	•	•	•	•	
Cover	•	•	•	•	•	

Stairlift Options

We offer a range of options to meet the needs of our customers, some of which relate to staircase design, and others are to help with mobility limitations.

STAIRCASE DESIGN OPTIONS



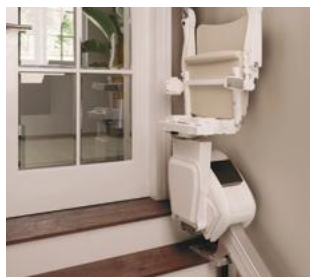
Turn and Go

This feature is an ideal solution for narrow staircases. The Turn and Go feature automatically swivels the seat so that the user travels at an angle of 70 degrees; this uses less space across the staircase and can prevent knees touching the opposite banister or handrail.



Slide Track

This clever design is great for layouts where doorways or walkways are at the bottom or top of the staircase. When the stairlift starts to travel up or down the staircase, the track moves with it. The slide track works automatically when the toggle or remote control is activated.



Zero Intrusion Rail

This option is ideal where there may be a door directly across the top of the stairs, or there is a walkway that you would prefer to keep clear. The zero intrusion rail avoids the normal track overrun at the top of the stairs.



Hinged Track

The hinged track is used to avoid leaving the stairlift at the bottom of the stairs, potentially in a walkway or doorway. The hinged track extends when the user goes downstairs, and is folded up afterwards. Manual and automatic hinged tracks are available, depending on the stairlift model selected.

LIMITED MOBILITY OPTIONS



Perch Seat

Ideal for those with knee or hip flexion problems, the Perch seat alleviates the need to sit down each time a user needs to ride the stairlift. Shallower and higher than a traditional seated system, the user will be in a nearly standing position, using the half seat for support.



Active Seat

This unique seat design helps users who would like some additional support getting on and off the stairlift. It can also provide a greater sense of security when sitting down as the seat can be felt directly behind by the user.



Panda Seat

This seat is designed specifically for a child, and can be installed on a Freecurve stairlift in place of the standard seat. The Panda seat is available in four sizes with a selection of head supports and seatbelts.



Stairlift Basket

This wire coated basket can sit securely on the stairlift seat, and carry small items up or down the stairs when the stairlift is operated by remote control.



FREQUENTLY ASKED QUESTIONS

How do I find out which stairlift is best for me?

For initial enquiries you are welcome to send us some photos of your staircase so that we can suggest a stairlift that might be suitable. Alternatively, we can conduct a site visit with our mobile showroom for a no-obligation free measure and quotation – our van also has stairlifts so you can have a trial without leaving your home. You are also welcome to visit our showroom where we have multiple stairlifts available for you to trial.

How much does a stairlift cost?

Straight stairlifts start from approximately \$4,000 installed, and curved systems start from approximately \$12,000 installed.

What is a standard staircase size?

For a straight stairlift a standard installation would be approximately 12 steps. A longer staircase will require extra track and brackets.

Does a stairlift operate on batteries or power?

A stairlift has two 12v batteries that are trickle charged from the power source. If the power is cut for any reason the stairlift will continue to operate for approximately 10 - 20 trips. It is important to note that the power should be maintained where possible, as depleted batteries must be replaced.

How easy is it to operate a stairlift?

Once the user is seated, simply push the toggle in the direction of travel. The chair will stop when the user releases the toggle, or when it reaches the top of bottom of the track. At the end of the journey the seat can be swivelled to let the user off onto the landing. This is done with either a manual lever, or with the toggle if the stairlift has a powered swivel seat.

What level of automation is necessary for a stairlift?

While manual stairlifts are very easy to use, if the user requires greater assistance, increased automation may be required. Automatic options include a powered folding footplate, powered swivel seat, powered hinge track and sliding track. Automation helps operate the stairlift with a toggle or button instead of manually swivelling and folding the footplate.

What safety features do the stairlifts have?

Stairlifts have safety sensors on the power pack and footplate which are designed to stop the lift if it meets an obstruction. Stairlifts are also equipped with a seatbelt as standard for additional peace of mind.

Will a stairlift impede access for other stair users?

A stairlift has features that allow it to fold up to minimise its size and footprint on and around the staircase.

What is the lead time from order to installation?

We hold many straight and curved stairlifts in stock so depending on the stairlift selected we can often install the next day when it is urgent. Lead times for non-stock stairlifts will depend on the model, however custom curved systems can take approximately 1-4 weeks for manufacture, and then the delivery timeframe will depend on the selection of sea or air freight.

How is the stairlift installed in my home?

Your new stairlift will be fitted to your staircase, not to your wall. The track is supported by several brackets which are fixed to the stair treads.

For more FAQ's please visit our website nationalstairlifts.com.au



Call us on **1800 940 575** to request a visit from our **mobile showroom**.

We have a dedicated showroom to give our customers an opportunity to trial the stairlifts before they make their purchase decision. We also offer a unique mobile showroom service, so we can visit our clients and allow them to trial our straight stairlifts without leaving their homes.

We conduct free, no-obligation home visits to measure our clients' staircases, and provide a recommendation about a stairlift suitable for their staircase, mobility level, and budget. We also offer cargo platforms, wheelchair platform lifts, and a range of custom lift solutions customised to suit our clients.

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